



Attention MSA Customer:

This notice is regarding your order which includes the following item:

10165271 SENSOR, PID, 0-2000ppm, TECH+, PKGD

This item is being replaced with a new model sensor that maintains the same technical and performance specifications. Effective immediately, 10165271 is being replaced with **10242735 SENSOR, PID, 0-2000ppm, eVx, PKGD**. See the table below:

MSA Corporate Center
1000 Cranberry Woods Drive
Cranberry Township, PA 16066
800.MSA.2222
www.MSAsafety.com

This has been replaced	This is the replacement
Shipped prior to June 2023	Shipped September 2023 and later
Obsoleted Part No.: 10165271	New Replacement Part No.: 10242735
	
White label with black text	White label with purple text

Action is required:

All ALTAIR® 5X PID Multigas Detectors manufactured prior to September 2023 will require a firmware update prior to using the new PID sensor, 10242735. This update must be performed on each device.

For customers with detectors within the three-year warranty period, this will be covered as an in-warranty service by an MSA service center or an MSA authorized channel partner. For out-of-warranty detectors, customers will be responsible for the cost of service.

Alternatively, customers may perform the update to the detector themselves by following the firmware update instructions shown below:

Firmware update instructions:

Scan QR code or go to [MSAsafety.com/PIDupdate](https://www.MSAsafety.com/PIDupdate) and follow the instructions for each device.



Additional Warnings:

10242735 SENSOR, PID, 0-2000ppm, eVx, PKGD has the following warning (this is also printed on the packaging):

⚠ WARNING
This sensor shall only be used with ALTAIR 5X PID firmware revisions v6.00.xx or greater. Verify firmware revision of each device prior to use. Devices with firmware revisions of less than v6.00.xx shall be updated to v6.00.xx or greater prior to use. Failure to follow these warnings can result in serious injury or death.

Please contact MSA customer service with any questions.